emphetaion offers SAP Hosting Services as a stable and cost-effective alternative to inhouse operation.

At the end of an implementation project emphetaion takes responsibility for configuring, providing and completely managing your SAP R/3-System. Certainly we also migrate your existing solution.

Our line of services includes:

- We determine the necessary hardware ressources ('sizing') in accordance to your individual requirements concerning reliability and performance of the system
- We provide the availability of the system and guarantee problem management in the event of errors.
- The reaction time and the time to solve the problem depends on your individual 'Service Level Agreement'.
- We avoid possible problems in advance (proactive service)
- We offer support for your SAP Basis:
  release changes and puts, migration, performance, jobs, transport system, Support Packages